



City of Phoenix

Mission Statement

To improve the quality of life in Phoenix through efficient delivery of outstanding public services.

Project Team

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Project Number

1230056

This report can be made available in alternate format upon request.

Police Department Mobile Phone Procurement and Management

October 10, 2023

Our purpose was to determine that the Phoenix Police Department (Police) adequately manages the acquisition, security, and inventory of its mobile phones.

We assessed:

- Acquisition and Inventory Management – we determined if phones were received, inventoried, and subsequently tracked;
- Mobile Phone Usage and Billing – we determined if phones were billed properly and being used; and,
- Mobile Phone Security – we determined if security settings were properly configured through a mobile device management tool.

We identified items for improvement in all audited areas. Due to the sensitive nature of the information contained in the report, the details of our report and its recommendations were only shared with department management, City management, and the City Audit Committee.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the performance audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

***City Auditor Department
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